



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Sarlay et al.

Serial No.: 09/919,302

Filed: July 31, 2001

Examiner: Bachner, Rebecca M

Group Art Unit: 3623

Title: METHOD FOR FORECASTING AND MANAGING MULTIMEDIA  
CONTACTS

#3183623  
MAY 13 2003  
**RECEIVED**  
**MAY 15 2003**  
**GROUP 3600**

Commissioner for Patents  
PO Box 1450  
Alexandria, Virginia 22313-1450

**CERTIFICATE OF MAILING**

I hereby certify that this correspondence is being deposited with the United States Postal Service on May 7, 2003, as first class mail in an envelope addressed to:

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PO Box 1450  
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\_\_\_\_\_  
BRADLEY D. ELLIS

**AMENDMENT**

Dear Sir:

In response to the Office Action dated January 7, 2003 ("Office Action"), for which a one month's extension of time in which to respond is hereby requested, and for which payment is hereby enclosed, please amend the above-referenced application ("Application") as follows:

05/14/2003 ZJUHAR1 0000005 09919302

01 FC:1251

110.00 OP

